



## National Finance Center Customer Notification

# Washington's Birthday Holiday

February 2, 2022

Reference Number: NFC-1643219669

Dear Customer,

In observance of Washington's Birthday, the National Finance Center (NFC) including the NFC Contact Center (NCC), will be closed on Monday, February 21, 2022. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)